

5 Star Practice Newsletter

· Five tips each month for improving quality, efficiency, and revenue·

5-Star Habits for June:

- 1) Assigning an ACO Super User
- 2) Transitional Care Management
- 3) Proper HCC coding
- 4) Utilization of the Physician Support Center
- 5) Home Health order review

Next Month's Issue:

5-Star Tips on Increasing Practice Revenue

1) ACO Super User

One of the topics touched on at our GA Regional Members Meeting on May 21st was how important it is for each clinic to have an ACO Super User. You cannot fully meet your ACO objectives without someone overseeing the day-to-day operations and duties.

Dr. David Fletcher gave a wonderful presentation on how his

clinic handles ACO-related duties and he gave a run-down of his "Quality Manager" job description. Consider following his lead and appointing or hiring a Quality Manager of your own. His slides can be found in the members section at www.doctorsaco.org or click [here](#).

2) Transitional Care

Timely follow up after discharge is one of the best ways to help your patients avoid costly readmissions. Top ACO providers have a system in place for identifying patients as they are discharged and see these patients in clinic within 7 to 14 days. Learn more [here](#) or in the TCM folder of the Members Library.

3) Proper HCC (Hierarchical Condition Category) Coding

The average Medicare patient's MRA (Medicare Risk Adjustment) score is a 1.0. Higher scores mean sicker patients, which also means Medicare expects that it will cost more to care for this patient. The average DACO MRA in 2015 was 0.994! Are you telling Medicare that your patients are less sick than average? Proper coding is vital to your clinic's bottom line!

Check out our DACO MRA Guide [here](#) or under the Billing and Coding category of the Member's Library. You can also purchase a laminated, bound versions for your clinic.



Stop the vicious readmission cycle!

Doctors ACO

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Supporting
Independent Physicians
across the United States.
www.doctorsaco.org



Get Connected!

Digital darkness is not an option!

1. Members, register at www.doctorsaco.org for access to our Resource Library and your practice performance data from Medicare. 5-star practices monitor their Medicare claims data regularly.
2. Sign up for the [Text of the Day](#) by sending the word "DACO" to 77948 to begin receiving daily updates, tips, and reminders from Doctors ACO.
3. Sign up your entire practice staff for the monthly 5-Star Practice Newsletter by visiting www.doctorsaco.org.

Remember, being 5-star is a team effort! Your whole practice and the entire Doctors ACO membership must work together to achieve success.

4) Physician Support Services

Need an extra hand with scheduling your Annual Wellness Visits? The Physician Support Service is available for remote and on-site support. Boost your assignment, quality scores, and revenue! Contact us or click [here](#) for more details

This service is FREE to Doctors ACO Members and Affiliates. Call 706-963-1722 to enroll your clinic.

5) Review Your Home Health Orders!

Did you know that **a provider in Texas is spending the next 10 years in jail** because he was robo-signing Home Health orders?! When you sign a Home Health order, you are stating that you agree with all of the information and diagnoses contained in that order. Reading and comprehension is important!

Check out examples of HH orders with tips on what to look for and what you can do to reduce unnecessary services, reduce HHC expenses, and ensure your patient is getting appropriate care in the appropriate setting. Click [here](#) for more.

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